



# Planned Maintenance Notification

Technology	Connectivity
Service Affected	Hosting
Data Centre	Enfield
Type	Impact and Risk
Planned Start	25 February 2021 23:00
Planned End	26 February 2021 06:00
Reason for Change	Maintenance
Reference Number	CHG0107664

Daisy is carrying out essential work to upgrade the code on one of our access routers at our Enfield Data Centre.

Daisy's full change process has been completed including implementation, test and back-out plans which have been reviewed by senior technical reviewers and management. The following impacts and risks have been identified.

## Impact

It is anticipated that single connections to the ports within the affected device will experience downtime for up to 15 minutes within the Change window.

It is anticipated that customers with resilient solutions will failover.

## Risk

Services should be considered at risk for the duration of the maintenance window.

## Additional Information

This maintenance is being carried out under Change number CHG0107664. Please contact the Service Desk quoting this change number if you have any queries.

If you are provided with co-location services, please ensure you have carried out appropriate risk and impact assessment and testing of your own environments as required.