



Lines & Calls

# ● A flexible **cloud** service for **voice** maximising value from your **Microsoft Teams environment** ●

## What is Direct Routing for Microsoft Teams?

There are two ways of making calls from Microsoft Teams; you can either use a Microsoft Calling Plan, which is often expensive and inflexible or by using Direct Routing for Microsoft Teams.

Direct Routing for Microsoft Teams is the flexible, accessible and cost-effective alternative to Microsoft Calling Plans allowing you to make calls external to your business from Microsoft Teams.

Gamma has built a bespoke Direct Routing for Microsoft Teams architecture to enable full voice capability natively into Microsoft Teams. If you are using Microsoft Teams as your unified communications tool, then you can implement Direct Routing.

Our Direct Routing for Microsoft Teams solution doesn't require any onsite hardware and is delivered over Tier-1 carrier-grade infrastructure and is fully compliant with Microsoft's specifications.

## Enhance value from your Microsoft Teams environment

Ensure your business is not left behind as Microsoft phases out Skype for Business.

Direct Routing for Microsoft Teams allows you to maximise existing Office 365 license costs with per-user pricing – simple and intuitive for any Microsoft Teams user.

There are two licence packages which enable users to access Direct Routing via Microsoft Teams. It allows users of Microsoft Teams with an E3 + Microsoft 365 Business Voice without Calling Plan licence or an E5 licence to make calls.

Daisy will ensure a seamless transition when connecting any Microsoft Teams user to voice, whether you are migrating from an onsite PBX, an alternative VoIP product or Skype for Business.



daisy.

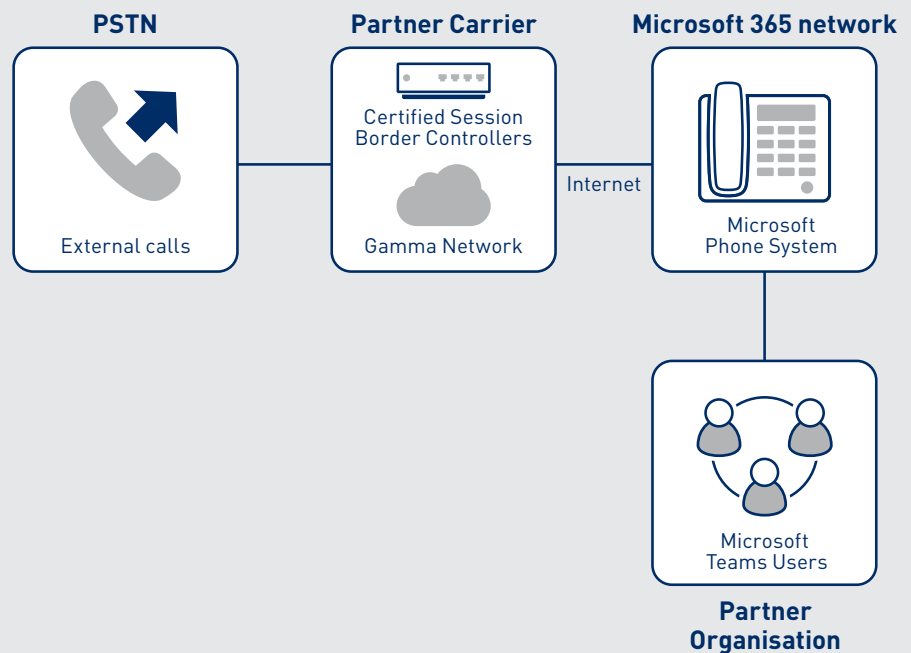
CORPORATE SERVICES

## Benefits of Direct Routing for Microsoft Teams

- No CapEx or set up costs
- No need to buy hardware or virtualised software
- A cloud delivery on a per-user basis
- High availability means a highly resilient architecture
- Sip Trunk Call Manager automatically built in
- Added Business Continuity functionality
- Maintain your existing voice service
- Fraud management automatically built in
- Automated provisioning
- Call barring / set spend limits
- Flexible call bundles
- NGN termination – easy administration of your number estate
- QoS

## How Direct Routing for Microsoft Teams works

Direct Routing for Microsoft Teams is built as a bespoke dedicated architecture specifically for Microsoft Teams. It is not sweating an existing architecture or product set. It is a stand-alone deployment using Microsoft compliant session border controllers which are embedded within the Gamma network. There are triple entry points into Microsoft to support one capacity into the Azure network which provide multiple points of resilience. Direct Routing for Microsoft Teams has built resilience and high availability as core aspects of the architecture.



To find out more about **Daisy Direct Routing for Microsoft Teams** speak to one of our specialists today: **0344 863 3000** **enquiry.dcs@dcs.tech**

we are daisy.  
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